

Our suite of self-service tools (e.g. legal apps, chatbots, document automation, e-training platforms) allow us to work with in-house counsel to build solutions to address their business users' queries. These tools make legal expertise more accessible and deliver that expertise efficiently and effectively. This allows the legal department to focus on complex work rather than routine low-value work.

### **Key benefits**



Increases productivity of legal team by reducing routine low-value work



Allows business to access online legal services 24/7



• Provides accurate and consistent advice to the business



Enables business to remain compliant with expert legal advice

# Legal apps

Legal Apps intelligently guide users through complex decision trees in order to provide concise and tailored legal information through interactive apps. The AI-powered platform and comprehensive toolset allow us to rapidly build and deploy applications to automate expertise, increase productivity and improve client satisfaction.

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CA	SL Advisor
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	None of the above. You may still be able to send your message. To find out if you can, ck this option and continue.
* Contac	Norton Rose Fulbright Canada LLP for details or click here for a list of those countries.
	Back Next

# Chatbots

Chatbots understand natural language and respond to business users in human-like conversation and in multiple languages. Chatbots connect to messaging channels, web environments and social networks to make scaling easy. Using AI and machine learning, chatbots learn over successive interactions and improve their ability to address queries the first time.

NRF <i>Parker</i>	Canadian Trademark Law Chatbot
which came into force	rker and I'm here to help you answer certain questions about Canada's trademark law, e on June 17, 2019. I'm learning new things each day, but I'm not trained to answer
everything just yet. If	you want to know what questions you can ask, just type "What can I ask?"
Type something	

#### **Document automation**

We use Contract Express, a document assembly platform, to generate first drafts of legal documents following the completion of a simple questionnaire by a business user. The tool uses weak Al automation to create a legal document from agreed-upon model clauses, limiting human error and drastically increasing efficiency. Frequently drafted documents that do not vary greatly are good candidates for document automation.

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### **E-training**

Our e-training platform provides our clients with all the functionality they need to ensure knowledge, awareness and compliance objectives are met. We develop relevant training and assessment materials with our clients which are then uploaded to our e-training platform. Employees receive training at their convenience and are subsequently tested to ensure learning objectives are met. Administrators have access to a full suite of reporting features.

#### **Key contacts**



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