

DISABILITY CONFIDENT

LET'S GET THE BEST FROM EACH OTHER

HEARING

I may be able to lip-read, so make sure I can see your mouth when you talk. Not everyone with a hearing impairment lip-reads, but a lot do.

Avoid background noise: it can make it more difficult for me to follow a conversation.

Speak clearly. Don't cover your mouth, turn your head away or rest your chin in your hand. You don't have to speak loudly or slowly. Just avoid eating or chewing while we talk.

If you are chairing a meeting, make sure people speak one at a time.

Talk to me, not to my helper or interpreter. Maintain eye contact with me. There's no need to ask my helper or interpreter for their opinion.

