The slow expansion of conversion claims to cover intangible property

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While a claim of conversion has grown to extend beyond tangible property to keep up with computerized use, courts are still grappling with how far to extend the tort. In their Commercial Division Update, Thomas J. Hall and Judith A. Archer explore the expansion of conversion claims to cover intangible property.

The tort of conversion arises from the exercise of dominion over, and the exclusion of, a lawful owners' rights of possession of their property. Conversion historically involved tangible personal property. With the increasing prevalence of property and technology that is intangible but just as real and valuable as tangible property, an issue arising with increasing frequency in commercial litigation is whether such intangible property can be the subject of a conversion claim. While the traditional view is that it cannot, case law recently has provided some exceptions. Notably, conversion can protect intangible property where it is manifested in some physical form. We explore below this expansion of conversion claims to cover intangible property.

Tort of conversion

Under New York law, conversion is defined as the "unauthorized assumption and exercise of the right of ownership over goods belonging to another to the exclusion of the owner's rights." State v. Seventh Regiment Fund, 98 N.Y.2d 249 (2002) (citation and internal quotation marks omitted). The Court of Appeals has stated that there are two key elements of conversion: "(1) plaintiff's possessory right or interest in the property and (2) defendant's dominion over the property or interference with it, in derogation of plaintiff's rights." Pappas v. Tzolis, 20 N.Y.3d 228 (2012).

Conversion traditionally involves interference with, or misappropriation of, tangible personal property. In describing the history of conversion, the Court of Appeals in *Thyroff v. Nationwide Mut. Ins. Co.*, 8 NY.3d 283, (2007), explained that conversion historically was associated with crimes involving interference with tangible property, such as robbery, larceny, trespass, and trover, "because tangible property could be lost or stolen." The court noted that, historically, real property and intangible property could not be "lost or found" under the law, and therefore could not be remedied by a conversion claim. Over time, as new forms of property surfaced, the common law evolved and courts started to allow conversion claims for intangible property that could be "united with a tangible object," known as the "merger test," and included property such as stock certificates, promissory notes or other papers of value.

Beyond the merger test

The Court of Appeals expanded the availabilities of conversion claims for intangible property in *Thyroff* in 2007. In *Thyroff*, the plaintiff was an insurance agent who, as part of his agreement with the defendant company, leased computer hardware and software to help facilitate the transfer of information to the defendant company. In addition to customer information, the plaintiff used the defendant's system for personal email

Thomas J. Hall and Judith A. Archer are partners with Norton Rose Fulbright US. Max Kellogg, a Norton Rose Fulbright associate, assisted in the preparation of this article.

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and correspondence. When the defendant company terminated the plaintiff's contract, the company restricted the plaintiff's access to the leased computer and electronic records, and thus the plaintiff was unable to access his customer or personal information.

The plaintiff brought a claim for conversion in the US District Court for the Western District of New York, and the trial court dismissed the conversion claim on the defendant's motion to dismiss for failure to state a cause of action. In the plaintiff's appeal to the Second Circuit, the Second Circuit certified the question of whether the conversion of electronic data was cognizable under New York law to the New York Court of Appeals. In deciding for the plaintiff, the Court of Appeals held that "the tort of conversion must keep pace with the contemporary realities of widespread computer use. We therefore ... hold that the type of data that Nationwide allegedly took possession of-electronic records that were stored on a computer and were indistinguishable from printed documents—is subject to a claim of conversion in New York." The court further noted that the virtual documents in question could easily be made into tangible documents by the press of a print button, and that it is not the "physical nature of the document that determines its worth, but the information memorialized that has intrinsic value." The court made a comparison to a manuscript having the same value regardless of whether it was in a computer's memory or printed on paper, stating "[i]n the absence of a significant difference in the value of information, the protections of the law should apply equally to both forms—physical and virtual."

Physical manifestation still the norm

Commercial Division courts examining *Thyroff* have grappled with whether and how far to extend its holding. While the *Thyroff* court provided protection to the intangible property at issue, it limited its holding to the facts there, stating "we do not consider whether any of the myriad other forms of virtual information should be protected by the tort." Even with *Thyroff's* expansion, Commercial Division courts have been hesitant to extend conversion to intangible property without a physical manifestation of that property.

In *Hyperlync Technologies v. Verizon Sourcing*, 2016 WL 642721 (N.Y. Co. Feb. 17, 2016), the plaintiff software company sued Verizon for allegedly disclosing trade secret information and intellectual property surrounding a phone app to a competitor of plaintiff. Among other causes of action, the plaintiff asserted a claim for conversion. Justice Saliann Scarpulla of the New York County Commercial Division examined *Thyroff* and noted that court's protections of physical and virtual property, but also recognized the *Thyroff* court (1) limited the decisions to its facts, and (2) dealt with electronic records that were indistinguishable from print records. In dismissing the conversion claim, Justice Scarpulla found that the plaintiffs did not allege conversion of a tangible piece of property, rather the claim was for "intellectual property."

More recently, in Alrai Naked Opportunity v. Naked Brand Group, 2019 NY Slip Op. 33241(U), 2019 WL 5595157 (N.Y. Co. Oct. 30, 2019), two intimate apparel companies merged, and the shareholders of the original companies were issued shares of the merged entity. Prior to the merger, the plaintiff purchased shares in one of the entities from a non-party vendor. The deed of sale provided that if the plaintiff received less than 9.6 million shares of the merged entity, the non-party vendor who sold the shares would provide additional shares to plaintiff for no consideration. Certain circumstances diluted the percentage of shares that plaintiff received. The plaintiff alleged that his shares were converted to over 1.48 million shares of the merged entity, to which he asserted he had legal ownership, but that the merged entity directed that only 1.17 million shares would be registered in plaintiff's name. The plaintiff alleged conversion of its shares by the merged entity, claiming the company exercised dominion and control of roughly 300,000 shares. The plaintiff also alleged conversion of its "right to receive additional shares" based on his beneficial interest pursuant to its third-party agreement. Justice O. Peter Sherwood of the New York County Commercial Division recognized *Thyroff* for the proposition that conversion of intangible property may be considered tangible where the plaintiff has a physical representation of that property, or where electronic records are indistinguishable from printed documents. The court, however, dismissed the conversion claim, finding a physical manifestation necessary and that the plaintiff had failed to allege that it possessed any share certificates "or any other physical manifestation of the allegedly converted shares."

Exclusion or deprivation of property

While the *Thyroff* decision expanded conversion in that instance to electronic data, the court did not directly address whether the element of exclusion was still necessary to a conversion claim involving electronic data. Until *Thyroff*, precedent was clear that exclusion was necessary for conversion. In *Seventh Regiment Fund*, decided before *Thyroff*, the Court of Appeals stressed that "[s]ome affirmative act—asportation by the defendant or another person, denial of access to the rightful owner or assertion to the owner of a claim on the goods, sale or other commercial exploitation of the goods by the defendant—has always been an element of conversion."

Following the *Thyroff* decision, while the majority of decisions deem exclusion as still necessary, one Commercial Division case took the position that *Thyroff* "suggested that [a] plaintiff may maintain an action for conversion where its electronically stored data is misappropriated, regardless of whether plaintiff has been excluded from access to its intangible property." In that case, *New York Racing Ass'n v. Nassau Reg'l Off-Track Betting*, 29 Misc.3d 539 (Nassau Co. 2010), the New York Racing Association (NYRA) and its president sought to recover for unauthorized live transmissions of audio-visual simulcasts of NYRA races on defendant's website during a 53-day period. Justice Stephen Bucaria of the Nassau

County Commercial Division found that, even though the plaintiff was not excluded from the live transmissions, it relied on *Thyroff's* view of the "intrinsic value" of the property as opposed to the "physical nature," and thus allowed a conversion claim to proceed.

Subsequent Commercial Division cases have declined to follow the New York Racing Assn. rationale. Justice Eileen Bransten of the New York County Commercial Division directly addressed that decision in *Jones* Group v. Zamarra, 2014 NY Slip Op. 31448(U), 2014 WL 2472102 (N.Y. Co. April 9, 2014), in which the plaintiff alleged that three former employees, and their new employer, misappropriated and transferred proprietary and confidential business information that belonged to the plaintiff. The plaintiff's argument relied on the interpretation of *Thyroff* advanced in *New* York Racing Assn., arguing that intangible property, such as computer files, was subject to an action for conversion regardless of whether plaintiff was excluded from it. The court in essence disagreed with New York Racing Assn., and found that Thyroff did not suggest exclusion was no longer necessary, because the facts of Thyroff involved a plaintiff who was actually deprived of his property. Thus, the court found that the facts in Jones Group were not in accord with Thyroff, and that deprivation or exclusion was still a necessary component of conversion. Because the plaintiff did not allege such deprivation, the court dismissed the claim.

Similarly, in *MLB Advanced Media*, *L.P. v. Big League Analysis*, 2017 NY Slip Op. 32617(U), 2017 WL 6450546 (N.Y. Co. Dec. 18, 2017), Justice Shirley Werner Kornreich of the New York County Commercial Division found no conversion claim existed over the use of trade secret information, where the information contained in a binder was returned to the counterclaim plaintiff. The court examined *Thyroff* and concluded that no court has "abrogate[d] the rule that a defendant who, though having custody of goods, does not exclude the owner from the exercise of his rights is not liable for conversion."

Conclusion

While a claim of conversion has grown to extend beyond tangible property to keep up with computerized use, courts are still grappling with how far to extend the tort. Courts have been careful not to confuse conversion with other torts involving misappropriation, and appear hesitant to change exactly what the cause of action seeks to protect. Whether intangible property is protected is very fact-specific, and more often than not a physical manifestation of the property is required. Further, to be successful, the underlying facts of a claim likely still must support that the plaintiff's right of possession was interfered with to the degree of deprivation and exclusion. Nevertheless, continuing technological advancement and changes to the nature of personal property surely will challenge these criteria in years to come.



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